

STAFF REPORT

Date: September 11, 2019

To: Mayor and City Council

Thru: Sabra Newby, City Manager

Subject: **B.11. Staff Report (For Possible Action): Approval of Contract for one year of continued maintenance services with Tiburon, Inc., for the Tiburon Public Safety Computer Software Package in an amount not to exceed \$447,435. (General Fund)**

From: **Rishma Khimji, Director of Information Technology**

Summary: This continued maintenance service agreement with Tiburon, Inc. is for the software system that includes the emergency dispatch, police records, jail records, and police mobile computer systems. Staff recommends Council approve the renewal of the maintenance services related to the Tiburon public safety computer package.

Previous Council Action: Council has approved Tiburon maintenance services each year since the inception of the Tiburon public safety computer system in 2001.

Discussion: The maintenance package for the Tiburon public safety computer software system allows staff to keep the software license current and valid, a requirement for license compliance. It also gives the City 24/7 product support from the vendor, TriTech Software Services (dba Tiburon, Inc), should the public safety computer system experience problems or need maintenance. This maintenance invoice is a one-year renewal. The maintenance package includes all appropriate licensing required to run the Tiburon public safety computer software system.

This invoice for FY 19/20 includes necessary software upgrades and updates to accommodate the growth of the public safety computer system and services for public safety in the City of Reno, City of Sparks and Washoe County. It also includes the support of the various interfaces and modules required for administration and operation of the system, including Computer Aided Dispatch, Records Management, Mobile Dispatch Terminals, 911 Mapping, Automatic Vehicle Location, Calculated Routing, Database Maintenance, Property and Evidence records, etc. The increase also includes new interfaces required for public safety support, such as the NIBRS conversion for collecting and reporting data on crimes.

Financial Implications: Total cost of this maintenance renewal will not exceed \$447,345. Sufficient funding is available in the current budget (General Fund).

Legal Implications: Legal review completed for compliance with City policy and Nevada law. Contracts of this nature (i.e., sole source and software contracts) are not subject to the requirements of NRS Chapter 332 for award by competitive bidding. (NRS 332.115.)

Recommendation: Staff recommends Council approve the renewal of the maintenance services package on the Tiburon public safety computer software, authorize payment in an amount not to exceed \$447,435 and authorize the Director of the Department of Information Technology to execute purchase orders.

Proposed Motion: I move to approve staff recommendation.

Attachments:

- Reno 246886-JM (PDF)